



floor distributors

General maintenance

Preventative Care

- Placing colour-fast, dirt trapping mats at all external entrances will help to keep dirt and grit off your floor as well as absorbing any excess moisture.
- Use high density felt floor protectors on the underside of all moving furniture or furniture that may be moved from time to time to help prevent premature wear and scratches.
- Install protective, clear vinyl chair mats under any office chairs or castor wheels that may be used in areas where your timber is installed. Avoid plastic or castor wheels directly on the surface of your floor.
- When moving heavy furniture or items back into position after the installation has been completed, use rigid protective sheets on the surface of your floor and avoid sliding or dragging furniture or appliances into place across the surface of your new floor.

Regular Maintenance

- Vacuum (bristles down) or sweep your floor regularly to remove grit or objects that may scratch the surface of your floor.
- Any spills should be wiped off the surface of the floor as soon as they occur.
- When cleaning your floor, use a well diluted mild detergent, with a well wrung mop. It is important that you do not use soap-based detergents or “supermarket type cleaners”, as these may leave a dull film on your floor that can be extremely difficult to remove (sometimes impossible).
- **Do not use abrasive cleaners, steel wool, or scouring powder on your floor and never wax or polish your floor. Never use a steam mop on your floor.**
- Timber flooring, like other types of smooth floors, can become slippery when wet. Wipe any cleaning moisture off the floor immediately after cleaning using a clean towel or rag. Immediately wipe up wet areas from spills, foreign substances, or moisture from wet feet.