



floor  
distributors



## I. GENERAL INFORMATION

Viva Floor Coverings should be stored and installed in a climate-controlled location with an average temperature ranging between 13°-29°C. Post installation temperature range should not exceed 0°-37°C. Always store Viva Flooring panels on a flat level substrate to minimize plank distortion.

To minimize shade variation, mix and install planks from several cartons. Inspect all planks for damage before installing. If you have any concerns about the product fit or finish, call the retailer you purchased the flooring from, prior to installation. Claims will not be accepted for flooring that has been cut to size and/or installed.

Tools: Tape Measure, Utility Knife, Jigsaw/ flooring guillotine, Tapping Block or Rubber Mallet, Pull Bar, Spacers, Safety Glasses, Broom or Vacuum and, if necessary, tools for subfloor repair.

## II. SUBFLOOR INFORMATION

All subfloors must be clean, flat, dry, and structurally sound. The correct preparation of the subfloor is a major part of a successful installation. Any variation in height greater than 2mm over a running 1 meter needs to be levelled.

Underlay – Viva Planks comes with an integrated underlay, as such no underlay is required.

### Concrete Subfloors

Floors shall be smooth, permanently dry, clean, and free all foreign material such as dust, wax, solvents, paint, grease, oils, and old adhesive residue. The surface must be hard and dense, and free from powder or flaking.

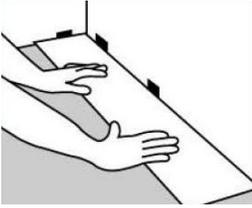
A new concrete floor must be dry at least 1 week per cm in thickness. Slabs over 4 cm should double the drying time. That is a 4cm slab should be dry for 8 weeks.

Do not install over concrete with a history of high moisture or hydrostatic conditions. The final responsibility for determining if the concrete is dry enough for installation of the flooring lies with the floor covering installer.

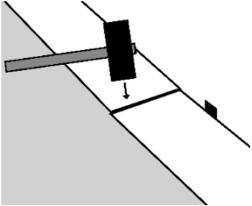
Never use solvents or citrus adhesive removers to remove old adhesive residue. Solvent residue left in and on the subfloor may affect the new floor covering.

## III. INSTALLATION

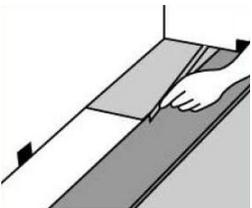
Floating Installation Only. Viva Planks are designed to be installed utilizing the floating method. Never secure Viva Planks directly to the subfloor. Do not install cabinets or fixed objects on top of the flooring.



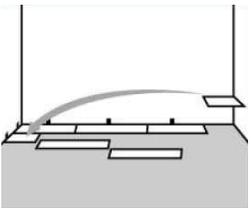
Install the first plank with spacers packed between the plank and the wall. Ensure the expansion gap is 6-10mm.



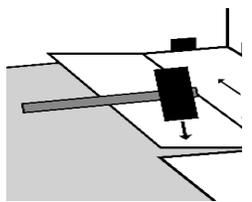
Use a soft rubber hammer to ensure the drop lock profile is properly engaged prior to installing the next plank.



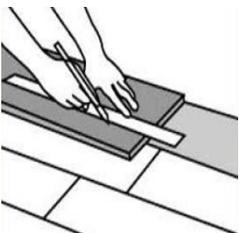
Continue this process until the wall is reached.



The offcut from the first row can be used as the first piece of flooring for the next row. Please ensure the 6 - 10mm gap is maintained throughout the installation and ensure that the stager between rows is at least 15cm.



Click the second and remaining rows together rotating the boards horizontally at an angle of 20–30 Degrees. Gently tap the end joints into place using your rubber mallet. Ensure joints are staggered by at least 15cm.



Make sure that the width of the last row is at least 5cm, and ensure that the gap around the perimeter of the floor remains at 6 – 10mm.

In rooms where the flooring is longer than 20m, and where widths exceed 20m, the use of an expansion joint may be required. Always remember to use expansion joints (e.g. at doorways) throughout the flooring installation, particularly between rooms.

Fill expansion gaps with use of a suitable profile or skirting. Never glue profiles to the flooring itself, you must maintain free expansion around the perimeter of Viva Flooring.

**Wet Areas (Bathroom and Laundry):** These areas must be independently installed from any adjoining floor installation. The area must be perimeter sealed with a quality mould resistant sealer as per building code requirements for wet areas.

Once you have completed your Viva Plank installation it is immediately ready to walk on.

Protect the finished flooring from exposure to direct sunlight to reduce fading and thermal expansion.

## **General maintenance:**

It is important that the floors room temperature and humidity levels are kept stable throughout its life in your house. The ideal temperature for Viva Plank is between 18-20°C, with a relative humidity of 45– 60%. Maintaining a well-ventilated environment, are key in maintaining your Viva Plank flooring.

In Winter months for example if the humidity (RH) in a heated room goes below the specified 45% this may result in plank changes. As such, you should install an Air Humidifier to prevent damage to your floor, also maintaining that the surface temperature remains between 18-20°C, but never exceeding 27°C.

Viva Plank Flooring is not designed to be exposed to extremes of humidity or temperature. It is important to note that floors exposed to such conditions may fail. Sensible protection of the flooring from such extremes, particularly in unoccupied homes, must be afforded. Measures can include curtains, awning, blinds, window tinting, and early commissioning and/or regular use of air conditioning or humidity control devices. Protection of the flooring from any radiant heat source should also be provided, eg: around combustion heaters and other heaters, as these generate extreme low humidity. Viva Plank Flooring should not be installed until these measures are in place and should not be installed more than 2 weeks prior to occupation of the home. It is important to understand that any warranty, expressed or implied, may be voided if the floor is exposed to extreme conditions. The same may also apply to Air-conditioned rooms.

A dry/damp maintenance regime is generally recommended for your Viva Plank flooring. This includes the use of vacuum cleaners and regular sweeping. Use of dirt trapping mats at doorways are also recommended in reducing any abrasive wear, associated with foot traffic.

Always protect your floor by use of floor protectors under tables and chairs.

Viva Plank flooring is affected by natural and artificial U.V. light. Continued exposure will cause colour change in your flooring.

**Disclaimer:** Floor Distributors has used its reasonable endeavors to ensure the accuracy and reliability of the information contained herein and, to the extent permitted by law, will not be liable for any inaccuracies, omissions or errors in this information nor for any actions taken in reliance on this information. Products must be installed in accordance with relevant installation recommendations and industry best practices.